## KADIR HAS UNIVERSITY GRADUATE SCHOOL OF SCIENCE AND ENGINEERING



# MODULARITY ANALYSIS OF A BIPARTITE NETWORK FOR AN E-COMMERCE SHOP

**GRADUATE THESIS** 

DZORDANA KARINIAUSKAITE

Dzordana Kariniauskaite M.S. Thesis

## MODULARITY ANALYSIS OF A BIPARTITE NETWORK FOR AN E-COMMERCE SHOP

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## MODULARITY ANALYSIS OF A BIPARITTE NETWORK FOR AN E-COMMERCE SHOP

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"I	, Dz	ordana	. Karinia	auskaite, con	firm	that t	he work	preser	nted in	this the	sis
is	my	own.	Where	information	has	been	derived	from	other	sources,	, I
cc	nfiri	n that	this has	been indicat	ed in	the th	esis."				

DZORDANA KARINIAUSKAITE

#### **Abstract**

## MODULARITY ANALYSIS OF A BIPARTITE NETWORK FOR AN E-COMMERCE SHOP

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Master of Science in Management Information Systems

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Many real-world systems which are of interest to both researchers and practitioners can be modeled as networks – sets of nodes, representing objects, and links between them, representing the interactions among these objects. One of the most important categories of complex networks in naturally real-world systems is bipartite networks (opposite to general unipartite networks), where nodes can be divided into two disjoint sets such that no two nodes of the same type are connected; there are no links connecting nodes of the same type. The identification of communities in networks is crucial for understanding its underlying structure and behavior. In this study, the bipartite network of Internet shop web platform, where buyers and products represent nodes and purchases made represent links, is analyzed. The analysis is based on the modularity function by means of an open source network analysis and visualization tool Gephi. The twenty biggest modules, including hubs, of the giant component are analyzed in depth. The results of the analysis of category types of product hubs could

be used for creating new type of product categories in the e-shop, where the product categories are formed according the most popular product types between communities, leaving behind the traditional marketing methods when the product groups are created considering the characteristics and similarities of the products or the most bought products in the e-shop.

Keywords: Bipartite Network, Modularity, Giant Component, Hubs, Network Analysis

#### Özet

E-TİCARET MAĞAZASI İÇİN İKİ PARÇALI AĞIN MODÜLER ANALİZİ

Dzordana Kariniauskaite

Yönetim Bilişim Sistemleri, Yüksek Lisans Danışman: Doç. Dr. Mehmet N. Aydın

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Bilimsel açıdan pek çok gerçek dünya sistemi ağlar – nesneleri temsil eden düğüm kümeleri ve bu nesnelerin birbirleriyle etkileşimlerini simgeleyen bağlantılar- gibi modellenebilir. İnsan sosyal etkinliklerindeki önemli bir karmaşık ağ kategorisi iki tip düğümü olan ve sadece farklı tip düğümlerin bağlanabildiği İkili – Ayrık Düğüm Kümesine Dayalı (Bipartite) Ağlardır. Ağlarda toplulukların tanımlanması onun temel yapısı ve davranışını anlamak için çok önemlidir. Bu çalışmada Internet mağazası web platformunun, müşteriler ile ürünlerin düğümleri ve gerçekleşen satın alımların bağları temsil edildiği, Ayrık Düğüm Kümesine Dayalı ağ analiz edilmiştir. Çözümleme için modülerlik fonksiyonu açık kaynak kodlu bir ağ analiz ve görselleştirme aracı olan Gephi kullanılarak yapılmıştır. Merkez düğüm (hub) ve birlikte dev bileşenin yirmi büyük modülü derinliğine göre çözümlenmiştir.

Anahtar Kelimeler: İkili Ağ, Modülerlik, Dev Bileşen, Merkez Düğüm, Ağ Analizi

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#### Chapter 1

#### Introduction

If someone would ask to characterize the society of 21<sup>st</sup> century with one adjective, sure enough that *connected* would be one of the most applicable words for it. We are used to immense interlinked networks that bring electricity, gas, water and television to our homes and that enable us to reach each other almost anywhere in the world by phone, e-mail, and other communication tools. The Internet, especially The World Wide Web takes such important part in our lives that one could barely imagine a day without using it whether it would be for a work or fun.

There are many other systems that are built of components linked together in some way. The Internet, a global computer network, which links billions of devices worldwide by data connections, and human societies, which are groups of people linked by consistent social or acquaintance interactions, are just few examples of such systems.

Many elements of these systems are in the interest area for many scientists. The interest area of the studies can be the nature of individual components of these systems – how human being feels, or how the computer works – as well as the nature of the interactions and connections – the dynamics of human friendships or the communication protocols used on the Internet. There are one more aspect of these systems which in recently years receives more and more attention from academic community. The pattern of connections between components is crucial for behavior of these interacting systems. The pattern of connections can be represented as a network, where the elements of the system are vertices or nodes of the network and the connections the edges.

The network science is a new interdisciplinary science, which has started to emerge just in the end of 20 century. Network science could be defined as the study of the theoretical foundations of network structure and dynamic behavior and the application of networks to many subfields (Lewis, 2011). At the present known subfields include technological networks, social networks, networks of information and biological networks.

To most people a social network means Facebook or other online social networking platform. However, a social network is considered as a network in which nodes represent people, or even group of people, and links represent the interaction or some kind relationship between them (Newman, 2010). Today people are involved in hundreds or even thousands of social networks. We are members of our families, companies we work, organizations we belong, cities we live and this list can be extended endlessly. What is more, we connect to different networks in virtual world everyday by liking new group in Facebook or buying something from a new eshop. Being able to connect became so important in our lives that we cannot think of a life without social networks anymore.

According to United Nations Department of Economic and Social Affairs in July 2015, world population reached 7.3 billion (The United Nations Department of Economic and Social Affairs, 2015). Despite of it, not once we have heard somebody saying – "It's a small world". Newman agrees that in a certain sense it can be true, because "despite the enormous number of people on the planet, the structure of social networks – the map of who knows whom – is such that we are all very closely connected to one another" (2000, p.1).

Stanley Milgram performed one of the first quantitative studies of the structure of social networks in 1967; in 1969 the second study was carried out in collaboration with Jeffrey Travers (Milgram, 1967; Travers & Milgram, 1969). The study was carried out as fallows. The number of letters, addressed to a same person living somewhere in United States, was distributed to a random people. Each of the participants was asked to transfer the message to the addressed person, only by passing the letters to the people, who, in their opinion, could know the targeted person. Messages could be moved only among the people who knew each other on a first-name basis. In the second study the starting person was chosen from Nebraska and the targeted person from Boston in Massachusetts. In the end of the study, Milgram discovered that it had been taken an average of six persons to pass the letter

from Nebraska to Boston. "He concluded, with a somewhat cavalier disregard for experimental niceties, that six was therefore the average number of acquaintances separating the pairs of people involved, and conjectured that a similar separation might characterize the relationship of any two people in the entire world" (Newman, 2000, p.1). This situation is known as *six degrees of separation* or *small world phenomena*, which in the language of network science means, "the distance between two randomly chosen nodes in a network is surprisingly short" (Barabasi, 2012, p. 62).

The data used in the study is gathered from one of the e-shop platforms in Turkey. It offers more than million products in ten categories from thousands of different stores to its customers. Everyone who wants to make a purchase in the e-shop firstly has to log in or, if the purchase is made for the first time, open an account providing the basic information such as name, surname, e-mail address and gender. Those who does not want to become a member of e-shop has an option to proceed without opening an account, still they have to provide an e-mail address. Customers who make purchases without signing in to the system cannot track their purchases, learn about special offers and win extra points and coupons. From the network science perspective, the nodes in the network represent buyers and products and the links represent the purchases of products buyers have made. From this data a bipartite network is projected, which means that nodes, buyers and products, can be divided into two disjoint sets where no two nodes of the same type are connected; generally speaking, if buyer has bought a product, there is a link between them, so there is no links connecting only two buyers or two products.

The aim of this paper is to analyze an e-shop network by dividing it into modules, which are more connected to each other in sense of degree.

Is it possible to group goods of different types into categories in terms of its popularity between buyers? If so, what is the best way to do it? Can hub analysis help to identify salient characteristics of these categories?

In this study, I try to answer such questions from a network science perspective. The work consists of five parts. The relevant terminology and previous works are explained in Chapter 2, the method, including tools and the main algorithm used for analysis, is described in Chapter 3, the quantitative results of the analysis are showed in Chapter 4; in Chapter 5 the results, the limitations of the study and the future work is discussed.

#### Chapter 2

#### Research Background

#### 2.1. Basic Network Terminology

In its simplest form, a *network* is a collection of points linked by lines. Newman (2010) describes *network* as a collection of vertices joined by edges. According to Barabási, "a *network* is a catalog of a system's components often called nodes or vertices and directed interactions between them, called links or edges" (2012, p.26). In the scientific literature a network is often referred as a graph. "A graph consists of a set of objects, called *nodes*, with certain pairs of these objects connected by links called *edges*" (Easley & Kleinberg, 2010, p.23). However, there is a sly difference between these two terms. The combination of the *network*, *node*, and link usually refers to real-world systems, such as, the WWW (the World Wide Web), the metabolic or society networks whereas the terms graph, vertex, and edge are used for mathematical representation of these networks (the web graph, the social graph and etc.) (Barabási, 2012). Because of the distinction between the terms network and graph is rarely made, the terminologies network-graph, node-vertex and link-edge are often used as synonyms of each other. Throughout this paper, the components of the network will be referred as a nodes and connections between the components as a links.

The size of the network (N) is the number of nodes in the network. The number of links (L) in the network represents the total number of interactions between the nodes. Based on the relationship between the two ends of the link (symmetric or

asymmetric), networks can be divided into *directed* and *undirected* networks. The network can be described as a *directed*, if the links between the nodes has a direction; the relationship between the two ends of the link is asymmetric. The links of the *directed* networks can be defined as a *directed links*. The examples of such *directed* networks could be the WWW, citation network, phone calls and etc. The network is being called *undirected*, when the links simply connects the nodes with direction being unimportant. The Internet, airplane route maps, actor networks, or transmission lines on the power grid are examples of *undirected* networks. In the Fig. 2.1 below, the example of the *directed* and *undirected* networks is given. The nodes of both networks are labeled with integer numbers: 1, 2 and etc. The network (a) is an undirected network, with N=5 and L=6. The network (b) is an example of a *directed* network. As shown in the example *directed* network is drawn with links represented by arrows. It is also important to mention that in the directed networks a node can has a link to itself. In the example of *directed* network (b) the nodes labeled 3 and 4 have a link to itself.

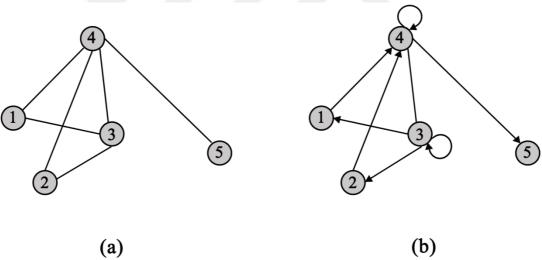


Figure 2.1: a) undirected network, b) directed network

At times, it can be beneficial to depict links of a network as having a strength or value, at most time a real number (Newman, 2010). Hence in the network of the Internet links might have strengths representing the amount of data exchanged between two hosts in the network. In the airport networks, the weighted links show either the number of available seats on direct flight connections between two airports or the number of passengers traveling from one airport to another. For scientific collaboration networks the strength of the link shows the number of coauthored papers between two authors. Contrary to weighted networks unweighted ones have

links where only single link is possible between any two nodes of a network (Barabási, 2012).

The essential property of each node in a network is its *degree* – the number of links connected to a node (Barabási, 2012; Newman, 2010). It can represent the number of e-mails an individual has sent to its friends, or the number of products a customer bought in electronic shop network. Commonly the degree of node i is denoted as  $k_i$  (Barabási, 2012; Newman, 2010). For instance, for the undirected network shown in Fig. 2.1 (a) the degrees of nodes are  $k_1$ =2,  $k_2$ =2,  $k_3$ =3,  $k_4$ =4,  $k_5$ =1. Logically, the *average degree* of a network shows the average degree value of the nodes. The degrees of nodes in a network are not the same, to describe the spread in the node degrees a distribution function P(k), which provides the probability that a randomly selected node in the network has degree k, is used (Albert & Barabási, 2002).

Obvious distances characterize the elements of physical systems, for example, the distance between two galaxies in the universe, however, in networks the idea of distance is quite challenging (Barabási, 2012). Indeed, what is the distance between two friends in a social friends network? To answer such a question in networks a path length measure is used (Barabási, 2012). "A path in a network is any sequence of vertices such that every consecutive pair of vertices in the sequence is connected by an edge in the network" (Newman, 2010, p.136). It can intersect itself and pass through the same link many times (Barabási, 2012). So-called shortest path or geodesic path is the path with least number of links between nodes i and j (Barabási, 2012). Differently than in directed networks, the path between i and j in undirected networks is the same as the path between j and j. Network diameter is the distance between the two furthest away nodes. Another important property of paths is average path length – denoted by i, is the average number of steps between all possible pairs of nodes in the network (Albert & Barabási, 2002).

The key utility of networks is that they are built to ensure connectedness: they must be capable of establishing a path between any two nodes in a network. A network is said being connected if there is a path between any two pairs of nodes in the network. In disconnected network its parts are called components or clusters. "A component is a subset of nodes in a network, so that there is a path between any two nodes that belong to the component, but one cannot add any more nodes to it that would have the same property" (Barabási, 2012, p.39).

#### 2.2. Adjacency Matrix

In order to fully describe a network, it is important to keep track of its links. For this purpose, the complete list of the network links can be made. "If we denote an edge between vertices i and j by (i, j) then the complete network can be specified by giving the value of n and a list of all the edges" (Newman, 2010, pp.110-11). For instance, the network in the Fig. 2.1 (a) has N=5 nodes and links (1, 3), (1, 4), (2, 3), (2, 4), and (4, 5). However, for mathematical purposes, a better representation of a network is the *adjacency matrix*. "The adjacency matrix  $\mathbf{A}$  of a simple graph is the matrix with elements  $A_{ij}$  such that

$$A_{ij} = \begin{cases} 1 \text{ if there is an edge between vertices } i \text{ and } j, \\ 0 \text{ otherwise" (Newman, 2010, p. 111).} \end{cases}$$

For example, the adjacency matrix of the network in Fig. 2.1 (a) is

$$A_{ij} = \begin{bmatrix} 0 & 0 & 1 & 1 & 0 \\ 0 & 0 & 1 & 1 & 0 \\ 1 & 1 & 0 & 1 & 0 \\ 1 & 1 & 1 & 0 & 1 \\ 0 & 0 & 0 & 1 & 0 \end{bmatrix}$$

It is important to notice that for a network with no *self-loops* the diagonal matrix elements are all zero and that a network is symmetric, if there is a link between *i* and *j* then there is a link between *j* and *i* (Newman, 2010).

According to Barabási (2012), real networks are sparse. It implies that the adjacency matrices are sparse too. Because of this reason, when a large network is stored in the computer, it is superior to store only the list of links, rather than full adjacency matrix, as a vast part of  $A_{ij}$  elements are zero (Barabási, 2012).

#### 2.3. Bipartite Networks

One of the most important categories of complex networks in naturally real-world systems is bipartite networks (opposite to general unipartite networks), where nodes can be divided into two disjoint sets such that no two nodes of the same type are connected; there are no links connecting nodes of the same type. For example, there are two types of node sets, where type *a* corresponds to movies and type *b* to actors, two nodes *i* and *j* are connected if actor *i* plays in the movie *j*; neither two actors nor two movies can be connected. "Bipartite networks appear specialized but are remarkably common" (Larremore et al., 2014, p.1). Examples of bipartite networks could include networks of scientific papers and their authors, social network users and mobile access locations, diseases and genes, plants and pollinators, actors and movies and etc.

"In many cases, graphs that are fundamentally bipartite are actually studied by projecting them down onto one set of vertices or the other – so called *one-mode projections*" (Newman, 2003, p.205). These types of projections enable to infer connections between nodes of just one type. For each bipartite network two projections can be generated. Fig. 2.2 shows an example of the two *one-mode projections* of a small bipartite network.

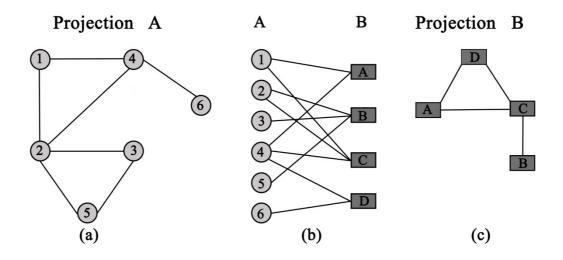


Figure 2.2: Bipartite network and its one-mode projections (Barabási, 2012)

The network (b) is a bipartite network with two sets of nodes; there are 6 nodes of the type A (circles, 1 to 6) and 4 nodes of the type B (rectangular labeled A to D).

The nodes in the A-set connect only the nodes in the B-set. On the left and right sides of the figure two one-mode projections are showed. The projection A, network (a), is obtained by connecting nodes from the A-set to each other if they have direct links with the same node from the B-set in the bipartite network. The projection B, network (c), is obtained by connecting nodes from the B-set to each other if they link to the same A-set node in the bipartite representation.

For mathematical representation of a bipartite network we use so-called *incidence matrix*, which is an equivalent of an adjacency matrix. "If n is the number of people or other participants in the network and g is the number of groups, then the incidence matrix  $\mathbf{B}$  is a  $g \times n$  matrix having elements  $B_{ij}$  such that

$$B_{ij} = \begin{cases} 1 \text{ if vertex } j \text{ belongs to group } i, \\ 0 \text{ otherwise".} \end{cases}$$

For instance, 4×5 incidence matrix of the network shown in Fig. 2.2 (b) is

$$\mathbf{B} = \begin{pmatrix} 1 & 0 & 0 & 1 & 0 & 0 \\ 0 & 1 & 1 & 0 & 1 & 0 \\ 1 & 1 & 0 & 1 & 0 & 0 \\ 0 & 0 & 0 & 1 & 0 & 1 \end{pmatrix}$$

#### 2.4. Community and Its Detection Algorithms

Community structure is a property, which can be found in most of the real-world networks (Girvan & Newman, 2002). In network science a *community* is a group of nodes, within which connections are dense, but between which connections are sparser (Newman, 2004). In other words, it means that nodes in the same group have a higher possibility of connecting to each other, than to nodes from other communities (Barabási, 2012). In Fig. 2.4.1 below an example of a network with community structure is shown. There are three communities of densely connected nodes (depicted in circles) in the network and sparse connections between them (light grey lines).

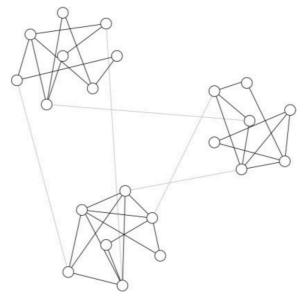


Figure 2.4.1: A network with community structure (Girvan & Newman, 2002)

Zachary's network of karate (Fig. 2.4.2) is a well-known example of a social network and is frequently used as a benchmark for testing community detection algorithms (Zachary, 1977; Porter et al., 2009). The network consists of 34 nodes, members of a karate club. The links of the network shows the interactions between club members outside the club. Because of the conflict between the club president and the instructor, the members of the club have divided into two separate groups. The dashed line in the Fig. 2.4.2 indicates two communities in the network and the black and white circles shows two groups supporting the president and the instructor, respectively.

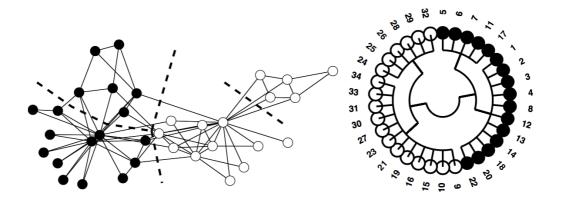


Figure 2.4.2: The Zachary karate club network (Porter et al., 2009)

"Uncovering the community structure exhibited by real networks is a crucial step towards and understanding of complex systems that goes beyond the local organization of their constituents" (Lancichinetti & Fortunato, 2009, p.1). Because of

this reason, the algorithms for detecting and characterizing community structure have received a great deal of attention in recent years. In this section some community detection techniques will be described.

#### 2.4.1. Traditional Clustering Techniques

The earliest computational efforts to find clusters of similar objects are found in statistics and data mining (Porter et al., 2009). Important methods include partitional clustering techniques such as k-mean clustering, neural network clustering techniques such as self-organizing maps, multidimensional scaling (MDS) techniques such as singular value decomposition (SVD) and principal component analysis (PCA) (Gan et al., 2007). K-means clustering (MacQueen, 1967) is one of the most used clustering algorithms (Gan et al., 2007). It was designed to automatically partition a data set into k groups, where the number of clusters k is fixed (Wagstaff et al., 2001). "It proceeds, for a given initial k clusters, by allocating the remaining data to the nearest clusters and then repeatedly changing the membership of the clusters according to the error function until the error function does not change significantly of the membership of the clusters no longer changes" (Gan et al., 2007, p.161). Multidimensional scaling algorithms are found to be remarkably effective in finding clusters of similar data points in plenty applications, such as voting patterns of legislators and Supreme Court justices (Porter et al., 2009). These kinds of algorithms begin with a matrix that indicates similarities and in return give a coordinate matrix that minimizes a relevant loss function (Porter et al., 2009). Another important example of classical techniques to detect cohesive sets in networks is hierarchical clustering algorithms that are also considered as one of the oldest community detection methods (Newman, 2010; Porter et al., 2009). Hierarchical clustering is an agglomerative technique, which differently from many other community detection algorithms where network is being split apart, begins with the individual vertices of a network and join them to form groups (Newman, 2010).

#### 2.4.2. The Kernighan-Lin Algorithm

This heuristic procedure proposed by Brian Kernighan and Shen Lin deals with the problem of how to partition the nodes of graph G with costs on its edges, into subsets no larger than a given maximum size in order to minimize the total cost of the edges cut (Kernighan & Lin, 1970). In simple words, the algorithm runs as following: at the beginning it randomly divides network into two groups, then tries to find pairs of edges, one from each set, whose interchange would reduce the number of connections (edges) between the groups (Newman, 2010). Despite of the good results in practice and moderately quick running time, the Kernighan-Lin algorithm has one principal disadvantage, which is the specification of the two community sizes before the algorithm starts (Newman, 2004). Newman (2004) found that when algorithm is applied to the Zachary's karate club in Fig. 2.4.2, it detects the communities perfectly, but in order to get this result, the sizes of the groups should be given as 16 and 18, which are already known sizes of the two groups in which the karate club network have split, in other way, if the sizes of the two groups would be specified differently, the algorithm would produce unlike result. Due to this fact, this algorithm is not suitable to large real-world networks where the sizes of the communities could not be predicted in advance.

#### 2.4.3. Centrality-Based Community Detection

Michelle Girvan and Mark Newman proposed a new approach (Girvan & Newman, 2002) to the detection of communities, based on the sociological notion of betweenness centrality. "First proposed by Freeman, the betweenness centrality of a vertex *i* is defined as the number of shortest paths between pairs of other vertices which run through *i*" (Girvan & Newman, 2002, p.3). The Girvan-Newman algorithm is a divisive procedure, which systematically removes the links connecting nodes belonging to different communities, eventually splitting a network into unique groups (Barabási, 2012). The algorithm proceeds as follows: it firstly calculates the betweenness for all links in the network, than removes the link with the largest

betweenness, next it recalculates betweennesses for each link for the altered network and repeats until all links are removed (Girvan & Newman, 2002). When Girvan and Newman applied the algorithm to Zachary's Karate Club Fig. 2.4.2, they discover that the algorithm divided the club into two groups almost perfectly; only one node was assigned to the wrong group (Barabási, 2012). Nonetheless, as much as centrality-based community detection can look appealing, the running time of the algorithm can be too slow for many large real-world networks (Girvan & Newman, 2002).

#### 2.4.4. k-Clique Percolation

The methods discussed above are used for identifying separated communities, where a node belongs to a single community, however the most actual networks are made of overlapping combined sets of nodes. To give an example, each of us belongs to various different communities, related with our work or personal life (school, family) and so on. Additionally, the members of communities we belong have their own communities, which results in complicated web of nested and overlapping communities themselves. Tamás Vicsek and collaborators proposed an algorithm (Palla et al., 2005) to identify such communities, which brought the attention of the network science community, to the problem of how to interpret the structure of overlapping networks. The method of k-clique percolation (Palla et al., 2005), often called CFinder (Barabási, 2012), is based on the observation that a typical community consists of several fully connected subgraphs that likely share many of their nodes. Vicsek and contributors (2005) define a community as a k-cliquecommunity, which is "a union of all k-cliques (complete subgraphs of size k) that can be reached from each other through a series of adjacent k-cliques (where adjacency means sharing k - 1 nodes)" (p.2).

#### 2.5. Modularity and Resolution Limit

When community structure algorithms are used for the networks where the communities are known ahead of time to measure the quality of used algorithm is easy. However, in practical situations the algorithms are used for the networks where the number of communities cannot be predicted. To solve this problem, Mark Newman and Michelle Girvan introduced a quantity called modularity (Newman & Girvan, 2004) that measures the quality of each division of a network. Modularity is based on the measure of assortative mixing (Newman, 2003), the tendency for nodes with similar characteristics to be connected to other nodes.

"Consider a particular division of a network into k communities. Let us define a  $k \times k$  symmetric matrix  $\mathbf{e}$  whose element  $\mathbf{e}_{ij}$  is the fraction of all edges in the network that link vertices in community i to vertices in community j" (Newman & Girvan, 2004, p.8). "Then the modularity is defined to be

$$Q = \sum_{i} (e_{ii} - a_i^2) = \operatorname{Tr} \mathbf{e} - \| \mathbf{e}^2 \|,$$

Figure 2.5: Modularity formula (Newman, 2004)

where  $\|\mathbf{x}\|$  indicates the sum of all elements of  $\mathbf{x}$ " (Newman, 2004, p.6). This quantity measures the fraction of all edges that lie within communities minus the expected value of the same quantity in a network where nodes have the same degrees but connections between nodes are random (Newman, 2010).

The value of modularity shows how good division of network is: the higher Q is, the better is community structure, however, the modularity of a partition cannot be higher than 1 (Barabási, 2012). When the whole network is being considered as a single community Q=0, values other than zero represent partitions from randomness (Newman & Girvan, 2004). "The definition and application of the modularity is independent of the particular community structure algorithm used, and it can therefore also be applied to any other algorithm" (Newman, 2004, p.7).

The anticipation that divisions with the higher modularity corresponds to divisions that more correctly catch the community structure is the starting point of several community detection methods that seek to find partitions with the largest modularity, bypassing the inspection of all possible partitions of a network (Barabási, 2012).

Greedy algorithm, proposed by Mark Newman (2004), is the first community detection method based on modularity maximization (Barabási, 2012). It starts with each node in a separate community on its own and combines communities in pairs, selecting the pairs whose combination will result in the highest increase in Q (Newman, 2004). The principal advantage of the algorithm is its speed, which allows using the algorithm in large networks analysis (Barabási, 2012).

Modularity plays an important role in community detection even though it suffers from resolution limit, as it fails to detect the communities that are smaller than a scale, which depends on the total size of the network and the extent of interconnectedness of its communities (Porter et al., 2009; Fortunato & Barthélemy, 2007). Communities smaller than threshold size are forced into larger communities (Barabási, 2012).

#### Chapter 3

#### Method

The data set is received from one of the biggest Turkey's Internet shops. The nodes in the data are customers and products and the links – the purchases of products customers have made. All records of authorized purchases in May 2015 are analyzed. The bipartite network is projected and the giant connected component of the bipartite network is found using RStudio – the open source software for R. R is a language and environment for statistical computing and graphics. The analysis and visualization of network diagrams and overall views are made with Gephi. It is open source software, which is used for network analysis and visualization (Bastian et al., 2009). In addition, Microsoft Excel is used to sort the data and create tables and diagrams.

The main purpose of the study is to detect community structure of the Internet shop bipartite network. It is achieved using modularity maximization algorithm in Gephi, which is based on Louvain algorithm (Blondel et al., 2008). Etienne Lefebvre was the one who came up with idea for this method. Later, the method was improved and tested together in cooperation with Vincent Blondel, Jean-Loup Guillaume and Renaud Lambiotte and today is known as the "Louvain method" since it was devised when all authors were at the Université catholique de Louvain. The Louvain algorithm is a greedy optimization method that finds high modularity partitions of large networks in a short time and that depicts a community structure for network (Blondel et al., 2008).

The Louvain algorithm is composed of two phases, which are reiterated. Firstly, each node of the network is assigned to a different community, so that in this stage there are as many communities as there are nodes. Next, for each node i, all its

neighbors j are contemplated and the improvement of modularity that would be gained if i would be placed from its own community to the community of j, is evaluated. The node i is placed to the community for which the modularity improvement is biggest, it is also important that this improvement would be positive, contrary, the node i stays in its original community. This process is applied iteratively for all nodes until no further improvement can be accomplished. This concludes the first step of the algorithm. The modularity change  $\Delta Q$  obtained by moving node i into community C is calculated using

$$\Delta Q = \left[\frac{\sum_{\text{in}} + 2k_{i,\text{in}}}{2m} - \left(\frac{\sum_{\text{tot}} + k_i}{2m}\right)^2\right] - \left[\frac{\sum_{\text{in}}}{2m} - \left(\frac{\sum_{\text{tot}}}{2m}\right)^2 - \left(\frac{k_i}{2m}\right)^2\right],$$

Figure 3.1: The modularity change formula in Louvain algorithm (Blondel et al., 2008)

where  $\sum_{in}$  is the sum of the weights of the links inside C (which  $L_c$  for an unweighted network);  $\sum_{tot}$  is the sum of the link weights of all nodes in C;  $k_i$  is the sum of the links incident to node i;  $k_{i,in}$  is the sum of the weights of the links from i to nodes in C and m is the sum of the weights of all links in the network. In the second step of the algorithm a new network whose nodes are the communities identified during the first phase is constructed. The weight of the link between to nodes is the sum of the weight of the links between the nodes in the corresponding communities. Links between nodes of the same community lead to self-loops. After the completion of the second phase, the first phase of the algorithm is reapplied and iterated to the resulting weighted network. The first and second step of the algorithm is called a *pass*. The number of communities decreases with each pass. The passes are repeated until there are no more changes and the maximum modularity is attained. Fig. 3.2 shows the expected modularity change  $\Delta Q$  for node 0.

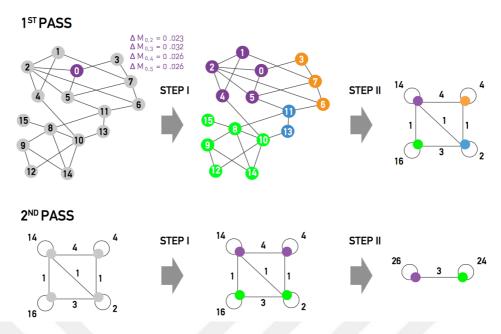


Figure 3.2: Modularity change  $\Delta Q$  for node 0 (Barabási, 2012)

Fig. 3.2 shows the modularity change for node 0. Firstly, we calculate the change in modularity for node 0 (formula in Fig. 3.1) that would be gained if node 0 would be replaced to its neighbors' communities. Accordingly, node 0 will join node 3, as the change in modularity is the largest. This process is applied for all nodes. The colors of the nodes correspond to the resulting communities. In the second part of the algorithm the communities obtained in the first phase are aggregated, building a new network of communities. Nodes that belong to the same community are merged into single node, as shown on the top right of Fig. 3.2. This process generates self-loops, which shows the number of links between nodes in the same community. After these two phases, which is called a pass, are completed, the new obtained network is iteratively processed, until there is no improvement in modularity value.

The bipartite network of the data has 441120 nodes and 499436 links. Since the network is quite large and the given representation power of giant component, which includes 318 497 nodes and 411 260 links, we focus on the giant component to conduct network analysis.

After performing the modularity several times, the average number of modules generated changes. The number of modules that have resulted the most is chosen as the number of modules of the network, which in this case are 201. The connection network is represented in general Table 4.1 showing the basic statistics of the 20 biggest modules of the network.

Node degree and path length are two key measures that present effective yet finite insights about the connection network. The node degree in a network is the number of links the node has to other nodes. In such a way, average degree of nodes is the degree, which has the most nodes in the network.

Following tables and diagrams shows the results of analysis of hubs, which is 5% of most connected nodes in modules, as well as the distribution of sex and category of products as product node attributes.

### Chapter 4

#### Results

Gephi does not take the attributes of nodes into consideration while performing modularity analysis. It only contemplates degree of nodes and links. Because of this reason, the attributes of nodes are not being taken into account when calculation is performed. Nonetheless, it is still possible to estimate some basics of the network since the domain is known.

The network examined has 441120 nodes (258429 buyers and 182691 products nodes) and 499436 links. Since in this study the modularity is being examined, only the giant connected component is being analyzed, leaving the sprinkled nodes of the network aside.

#### 4.1 Analysis of Giant Connected Component

The giant connected component of the network has 318 497 nodes and 411 260 links. It is 72.2 % of the complete network. After performing the modularity in Gephi with resolution 1, which is default value in Gephi, the network was divided into 201 modules. 20 biggest modules were analyzed further. The 20 biggest modules of the giant component correspond to 40.34 % of whole giant connected component. Table 4.1 summarizes the general results of 20 biggest modules.

Modularity Class ID	% of Giant Component	# of Nodes	# of Edges	Average Degree	Av. Path Length	# of Shortest Paths
74	4,46	14205	17424	2.453	4.268	201767820
162	3,43	10917	12721	2.33	4.288	119169972
41	3,35	10679	13411	2.512	10.124	114030362
104	3,25	10341	13146	2.543	6.053	106925940
85	3,12	9931	10997	2.215	9.152	98614830
64	2,6	8296	9591	2.312	4.521	68815320
141	2,09	6658	7098	2.132	11.298	44322306
198	1,95	6209	7055	2.273	5.247	38545472
110	1,8	5741	6252	2.178	6.564	32953340
90	1,59	5062	5618	2.22	6.366	25618782
181	1,58	5043	5280	2.094	13.822	25426806
65	1,57	4998	5565	2.227	5.833	24975006
113	1,41	4478	4817	2.151	11.079	20048006
52	1,39	4428	4685	2.116	14.251	19602756
118	1,26	4007	4190	2.091	10.672	16052042
159	1,13	3599	4385	2.437	8.261	12949202
155	1,12	3558	4012	2.255	6.952	12655806
100	1,1	3510	4194	2.39	2.895	12316590
123	1,09	3469	3823	2.204	7.6	12030492
82	1,05	3347	3570	2.193	6.262	9196056

Table 4.1: Overall list of 20 biggest modules in the giant component

As shown in the Table 4.1, the average degree values range from 2.5 until 2.1. The maximum average path length is 14 and the minimum -4.3. The maximum number of shortest paths is 201767820 the minimum -9196056.

The average path length displays the average number of steps between all possible pairs of nodes in the network; it measures the efficiency of information transport on the network (Albert & Barabási, 2002). Considering the size of the giant component and its modules, the minimum average path length, which is 4.3, shows quite efficient information transport on the network.

It can be seen in the Table 4.1, that the values of shortest paths are decreasing from the biggest module with the biggest value to the smallest module (20 biggest module) with the minimum value.

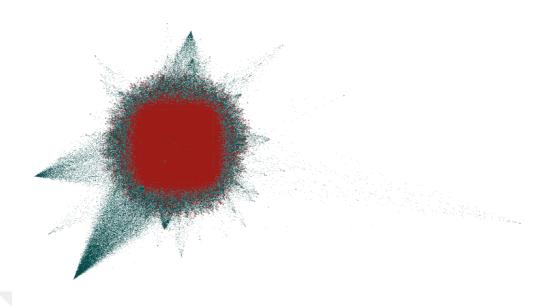


Figure 4.1: The overall view of the giant component network showing products as red nodes, and buyers as turquoise nodes with Force Atlas 2 layout in Gephi

The giant component of the network, shown in Fig. 4.1, is composed of 197020 buyer nodes, which is 62% of the giant connected component, and 121477 product nodes, 38% of the giant connected component. Table 4.2 depicts the number of products and buyers as well as their percentages in the 20 biggest modules of the giant connected component. With no exceptions, buyers form the majority in all modules. However, there are few modules, such as module ID 123, ID 162 and ID 52, where percentage of buyers and products in the modules are very similar. There are no modules composed of one particular type of nodes (Buyers or Products), which makes all modules mixed in terms of type.

Modularity Class ID	% of Network	# of Nodes	# of Products	% of Products	# of Buyers	% of Buyers
74	4,46	14205	6319	44,48	7886	55,52
162	3,43	10917	5240	48,00	5677	52,00
41	3,35	10679	4669	43,72	6010	56,28
104	3,25	10341	3988	38,56	6353	61,44
85	3,12	9931	3285	33,08	6646	66,92
64	2,6	8296	3745	45,14	4551	54,86
141	2,09	6658	2584	38,81	4074	61,19
198	1,95	6209	2743	44,18	3466	55,82
110	1,8	5741	2569	44,75	3172	55,25
90	1,59	5062	1890	37,34	3172	62,66
181	1,58	5043	2027	40,19	3016	59,81
65	1,57	4998	2198	43,98	2800	56,02
113	1,41	4478	1618	36,13	2860	63,87
52	1,39	4428	2106	47,56	2322	52,44
118	1,26	4007	1246	31,10	2761	68,90
159	1,13	3599	1064	29,56	2535	70,44
155	1,12	3558	1407	39,54	2151	60,46
100	1,1	3510	1469	41,85	2041	58,15
123	1,09	3469	1709	49,26	1760	50,74
82	1,05	3347	1367	40,84	1980	59,16

Table 4.2: Distribution of nodes types in the modules

Before purchasing an item in the Internet shop a buyer is being asked to provide his gender. For those who does not want to provide this kind information there is an option "Other". In the analysis option "Other" is considered as "Unknown" type of gender. In the Fig. 4.2 below, the gender distribution of buyers in the giant connected component is shown.

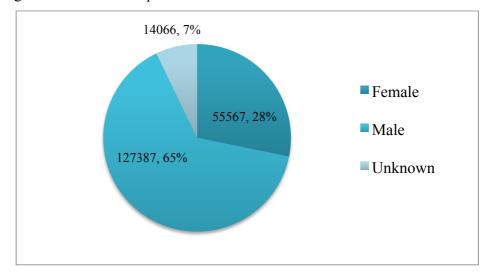


Figure 4.2: Overall gender distribution of buyers in the giant component

As shown in the diagram in the Fig. 4.2 127387 of all buyers are male, which makes 65% of the buyers in the giant connected component, and 55567 of 197020 buyers are female. It is 28% of all buyers. 14066 buyers genders are not known. It forms 7% of all buyers in the giant connected component. Apparently, it can be seen, that male buyers are more active than female buyers in the Internet shop. There are almost 2,3 times more male buyers than female buyers. Even if the 7% of the unknown gender buyers would be considered as female buyers, still male buyers would remain a dominant gender in the network. In this scenario there would be almost 1,9 times more male buyers than female buyers. The following Table 4.3 depicts the gender distribution of buyers in the analyzed modules.

Modularity Class ID	# of Buyer s	% of Buyer s	# of Females	% of Females	# of Males	% of Males	# of O	% of O
74	7886	55,52	2194	27,82	5065	64,23	627	7,95
162	5677	52,00	1642	28,92	3594	63,31	441	7,77
41	6010	56,28	1713	28,50	3907	65,01	390	6,49
104	6353	61,44	1834	28,87	4079	64,21	440	6,93
85	6646	66,92	1889	28,42	4301	64,72	456	6,86
64	4551	54,86	1273	27,97	2951	64,84	327	7,19
141	4074	61,19	1184	29,06	2613	64,14	277	6,80
198	3466	55,82	954	27,52	2248	64,86	264	7,62
110	3172	55,25	867	27,33	2084	65,70	221	6,97
90	3172	62,66	867	27,33	2084	65,70	221	6,97
181	3016	59,81	874	28,98	1933	64,09	209	6,93
65	2800	56,02	780	27,86	1814	64,79	206	7,36
113	2860	63,87	813	28,43	1872	65,45	175	6,12
52	2322	52,44	655	28,21	1506	64,86	161	6,93
118	2761	68,90	767	27,78	1796	65,05	198	7,17
159	2535	70,44	709	27,97	1627	64,18	199	7,85
155	2151	60,46	581	27,01	1419	65,97	151	7,02
100	2041	58,15	565	27,68	1323	64,82	153	7,50
123	1760	50,74	495	28,13	1166	66,25	99	5,63
82	1980	59,16	601	30,35	1237	62,47	142	7,17

Table 4.3: Gender distribution of buyers in modules

It can be seen from the Table 4.3 once more, that male buyers form the majority of the network. Results show that in all 20 biggest modules of the giant component the male buyers significantly outweigh the female buyers. The percentage of the male buyers in the modules rates from 62 % to 66 %, whereas the female buyers have from 27 % to 30 % of the network. Taking it into account, it

could be said that the number of male buyers is average 2 times bigger than the number of female buyers. Same as the complete giant component, the 20 biggest modules also contain buyers' nodes of unknown type. All the same, even if unknown buyers would be added to female buyers, again the number of male buyers would be average a bit less than 2 times bigger than the number of female buyers.

In the Fig. 4.3 the types and percentages of product categories in the giant connected component are presented. There are 10 possible categories of products in the Internet shop:

- 1. NEW\_APPAREL\_AND\_SHOES,
- 2. NEW AUTO AND MOTO,
- 3. NEW\_BOOK\_AND\_GAME,
- 4. NEW COSMETIC AND SELFCARE,
- 5. NEW ELECTRONIC,
- 6. NEW TRAVEL AND ENTERTAINMENT,
- 7. NEW JEWELLERY AND WATCHES,
- 8. NEW HOME AND LIFE,
- 9. NEW\_MOTHER AND BABY,
- 10. NEW\_SPORT\_AND\_OUTDOOR.

The most popular product category in the giant connected component is NEW ELECTRONIC. 30297 products, which are 25% of all products, were bought from NEW ELECTRONIC category. Second favored category between buyers is NEW HOME AND LIFE category. In this category 23126 products were bought, it The third all products. most selected category NEW APPAREL AND SHOES. From this category 18852 products were bought which is 16% of all products. The following categories according the number of bought items from it: NEW COSMETIC AND SELFCARE with 18852 products NEW SPORT AND OUTDOOR (16%),13303, 11%, NEW BOOK AND GAME - 9845, 8%, NEW AUTO AND MOTO - 7195, 6%, NEW MOTHER AND BABY 6416, 5%, NEW JEWELLERY\_AND\_WATCHES 5% 6029, and NEW TRAVEL AND ENTERTAINMENT with 33 products (0%). The difference of number of items bought in 9<sup>th</sup> and 10<sup>th</sup> most popular categories is very big: 6029 products bought from the 9<sup>th</sup> category and only 33 products from 10<sup>th</sup> one. It could be stated that the NEW\_TRAVEL AND ENTERTAINMENT category is really

unpopular between buyers in the Internet shop and that the Internet shop should to consider taking additional means for increasing sales in this category or completely stop selling these products.

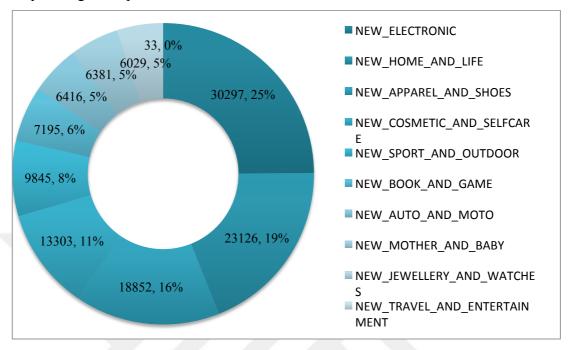


Figure 4.3: Distribution of product types categories in the giant component

# 4.2 Analysis of The Hubs

In the second part of the analysis, the hubs of 20 biggest modules of the giant connected component were analyzed. In the study the 5 % of the nodes with the highest degrees were chosen as hubs. Table 4.4 displays the products and buyers distribution in the hubs as well as the number of hubs in the 20 biggest giant connected component's modules.

Modularity Class ID	% of Network	# of Nodes	# of Edges	# of Hubs	# of Product Hubs	# of Buyer Hubs
74	4,46	14205	17424	710	264	446
162	3,43	10917	12721	546	181	365
41	3,35	10679	13411	534	281	253
104	3,25	10341	13146	517	264	253
85	3,12	9931	10997	497	301	196
64	2,6	8296	9591	415	166	249
141	2,09	6658	7098	333	189	144
198	1,95	6209	7055	310	130	180
110	1,8	5741	6252	287	108	179
90	1,59	5062	5618	253	119	134
181	1,58	5043	5280	252	150	102
65	1,57	4998	5565	250	117	133
113	1,41	4478	4817	224	132	92
52	1,39	4428	4685	221	119	102
118	1,26	4007	4190	200	138	62
159	1,13	3599	4385	180	114	66
155	1,12	3558	4012	178	105	73
100	1,1	3510	4194	176	100	76
123	1,09	3469	3823	173	68	105
82	1,05	3347	3570	167	86	81

Table 4.4: Distribution of hubs in terms of role attribute (Buyer or Product) of the nodes

The distribution of products and buyers in the hubs of modules differs from the overall giant connected component distribution of the same subject. Contrary to the distribution of products and buyers in the giant connected component where the buyers formed the majority of modules, in the modules in terms of type of hubs any kind of significantly dominant pattern can not be seen since there are 11 hubs with the products as a majority and 9 hubs where the buyers takes the top. There is one module ID 118, which has more than 2 times bigger number of product hubs than the number of buyer hubs (138 product hubs and 62 buyer hubs).

Modularity Class ID	# of Hubs	# of Buyers	# of Males	% of Males	# of Females	% of Femal es	# of O	% of O
74	710	446	282	63,23	131	29,37	33	7,4
162	546	365	231	63,29	110	30,14	24	6,58
41	534	253	170	67,19	67	26,48	16	6,32
104	517	253	162	64,03	76	30,04	15	5,93
85	497	196	109	55,61	72	36,73	15	7,65
64	415	249	167	67,07	73	29,32	9	3,61
141	333	144	93	64,58	38	26,39	13	9,03
198	310	180	117	65	45	25	18	10
110	287	179	121	67,60	43	24,02	15	8,38
90	253	134	84	62,69	42	31,34	8	5,97
181	252	102	67	65,69	27	26,47	8	7,84
65	250	133	83	62,41	42	31,58	8	6,02
113	224	92	55	59,78	32	34,78	5	5,43
52	221	102	67	65,69	30	29,41	5	4,90
118	200	62	41	66,13	17	27,42	4	6,45
159	180	66	45	68,18	19	28,79	2	3,03
155	178	73	50	68,49	19	26,03	4	5,48
100	176	76	49	64,47	23	30,26	4	5,26
123	173	105	68	64,76	33	31,43	4	3,81
82	167	81	58	71,60	18	22,22	5	6,17

Table 4.5: Gender distribution of buyers' hubs

Table 4.5 shows the overall gender distribution of buyers' hubs in the 20 biggest modules. The results do not differ much from the overall gender distribution of buyers showed in Table 4.3. Again male buyers' hubs form the majority. In the module ID 82 male buyers contain more than 71 % of all buyer hubs; this kind of result was not observed in the overall gender distribution of buyers in all 20 modules.

In the following 20 tables the distribution of bought products in every category of hubs is shown. The tables displayed from the biggest module product hub to the smallest one.

Table 4.6 shows the distribution of product hubs' categories in the biggest module ID 74. It can be seen that the most popular products are from the NEW\_HOME\_AND\_LIFE category, from which more than a quarter of all products were sold. Second the most popular group is NEW\_ELECTRONIC, which contains almost 18 % of a network. The least popular category in this module is NEW\_TRAVEL\_AND\_ENTERTAINMENT, which no products sold at all.

Modularity Class ID	Product Category	# of Nodes	%
	NEW_HOME_AND_LIFE	71	26,89
	NEW_ELECTRONIC	47	17,80
	NEW_APPAREL_AND_SHOES	33	12,50
	NEW_SPORT_AND_OUTDOOR	29	10,98
74	NEW_MOTHER_AND_BABY	26	9,85
/4	NEW_COSMETIC_AND_SELFCARE	22	8,33
	NEW_JEWELLERY_AND_WATCHES	15	5,68
	NEW_AUTO_AND_MOTO	11	4,17
	NEW_BOOK_AND_GAME	10	3,79
	NEW_TRAVEL_AND_ENTERTAINMENT	0	

Table 4.6: Distribution of product hubs' categories in the module ID 74

Table 4.7 shows the distribution of product hubs' categories in the module ID 162. The biggest category is NEW HOME AND LIFE; it contains more than a quarter of all sold products in this module. The second NEW\_APPAREL\_AND\_SHOES with 19% and the third NEW\_ELECTRONIC and forth NEW COSMETIC AND SELFCARE categories are similar size. The sizes of the rest categories are almost the same, from 12 to 10 nodes. Again as in the previous ID 74 module products chosen from the no were NEW TRAVEL AND ENTERTAINMENT category.

Modularity Class ID	Product Category	# of Nodes	%
	NEW_HOME_AND_LIFE	46	25,41
	NEW_APPAREL_AND_SHOES	34	18,78
	NEW_ELECTRONIC	23	12,71
	NEW_COSMETIC_AND_SELFCARE	22	12,15
162	NEW_BOOK_AND_GAME	12	6,63
102	NEW_MOTHER_AND_BABY	12	6,63
	NEW_AUTO_AND_MOTO	11	6,08
	NEW_JEWELLERY_AND_WATCHES	11	6,08
	NEW_SPORT_AND_OUTDOOR	10	5,52
	NEW_TRAVEL_AND_ENTERTAINMENT	0	

Table 4.7: Distribution of product hubs' categories in the module ID 164

Table 4.8 shows the distribution of product hubs' categories in the module ID 41. The first most popular category is NEW\_ELECTRONIC with 22 % of product nodes. The second and third categories (NEW ELECTRONIC and

NEW\_APPAREL\_AND\_SHOES) have the same number of nodes, which is 45; it makes 16 % of the network.

Modularity Class ID	Product Category	# of Nodes	%
	NEW_ELECTRONIC	63	22,42
	NEW_APPAREL_AND_SHOES	45	16,01
	NEW_HOME_AND_LIFE	45	16,01
	NEW_COSMETIC_AND_SELFCARE	28	9,96
41	NEW_BOOK_AND_GAME	26	9,25
41	NEW_JEWELLERY_AND_WATCHES	21	7,47
	NEW_MOTHER_AND_BABY	20	7,12
	NEW_SPORT_AND_OUTDOOR	19	6,76
	NEW_AUTO_AND_MOTO	14	4,98
	NEW_TRAVEL_AND_ENTERTAINMENT	0	

Table 4.8: Distribution of product hubs' categories in the module ID 41

Table 4.9 shows the distribution of product hubs' categories in the module ID 104. NEW\_HOME\_AND\_LIFE category is the most popular in this module. It contains 23% of all products. The second NEW\_ELECTRONIC and third NEW\_APPAREL\_AND\_SHOES categories contain almost similar percentage of products. It differs by 1.5 %. NEW\_TRAVEL\_AND\_ENTERTAINMENT category again is most unpopular, however in this hub 1 product from this category was sold, which makes 0.38% of network.

Modularity Class ID	Product Category	# of Nodes	%
	NEW_HOME_AND_LIFE	61	23,11
	NEW_ELECTRONIC	44	16,67
	NEW_APPAREL_AND_SHOES	40	15,15
	NEW_COSMETIC_AND_SELFCARE	30	11,36
104	NEW_AUTO_AND_MOTO	22	8,33
104	NEW_SPORT_AND_OUTDOOR	18	6,82
	NEW_BOOK_AND_GAME	17	6,44
	NEW_JEWELLERY_AND_WATCHES	16	6,06
	NEW_MOTHER_AND_BABY	15	5,68
	NEW_TRAVEL_AND_ENTERTAINMENT	1	0,38

Table 4.9: Distribution of product hubs' categories in the module ID 104

Table 4.10 shows the distribution of product hubs' categories in the module ID 85. The most popular category in this module is NEW\_ELECTRONIC. It contains 19 % of the network. The second (NEW COSMETIC AND SELFCARE) and third

(NEW\_HOME\_AND\_LIFE) categories differ just by 1 node. Second category has 52 nodes, which makes more than 17 % of the network and third one has 51 nodes, which forms almost 17 % of the network. The least chosen category again is NEW\_TRAVEL\_AND\_ENTERTAINMENT; no products were bought from this group.

Modularity Class ID	Product Category	# of Nodes	%
	NEW_ELECTRONIC	58	19,27
	NEW_COSMETIC_AND_SELFCARE	52	17,28
	NEW_HOME_AND_LIFE	51	16,94
	NEW_APPAREL_AND_SHOES	45	14,95
85	NEW_SPORT_AND_OUTDOOR	27	8,97
03	NEW_AUTO_AND_MOTO	21	6,98
	NEW_BOOK_AND_GAME	21	6,98
	NEW_MOTHER_AND_BABY	16	5,32
	NEW_JEWELLERY_AND_WATCHES	10	3,32
	NEW_TRAVEL_AND_ENTERTAINMENT	0	

Table 4.10: Distribution of product hubs' categories in the module ID 85

Table 4.11 shows the distribution of product hubs' categories in the module ID 64. NEW\_HOME\_AND\_LIFE category contains almost 28 % of products and is the most chosen between buyers. The second one is NEW\_ELECTRONIC category, which is 9 % smaller than first category. It has 19 % of products. There are no products sold from NEW\_TRAVEL\_AND\_ENTERTAINMENT category.

Modularity Class ID	Product Category	# of Nodes	%
	NEW_HOME_AND_LIFE	46	27,71
	NEW_ELECTRONIC	31	18,67
	NEW_APPAREL_AND_SHOES	23	13,86
	NEW_COSMETIC_AND_SELFCARE	17	10,24
64	NEW_BOOK_AND_GAME	13	7,83
04	NEW_SPORT_AND_OUTDOOR	13	7,83
	NEW_MOTHER_AND_BABY	9	5,42
	NEW_AUTO_AND_MOTO	8	4,82
	NEW_JEWELLERY_AND_WATCHES	6	3,61
	NEW_TRAVEL_AND_ENTERTAINMENT	0	

Table 4.11: Distribution of product hubs' categories in the module ID 64

Table 4.12 shows the distribution of product hubs' categories in the module ID 141. The most popular category in this hub is NEW HOME AND LIFE. It contains

22 % of all products. The second most popular category (NEW\_APPAREL\_AND\_SHOES) has 19 % of all products. Again, there are no products sold from NEW\_TRAVEL\_AND\_ENTERTAINMENT category.

Modularity Class ID	Product Category	# of Nodes	%
	NEW_HOME_AND_LIFE	42	22,22
	NEW_APPAREL_AND_SHOES	36	19,05
	NEW_ELECTRONIC	31	16,40
	NEW_COSMETIC_AND_SELFCARE	23	12,17
141	NEW_BOOK_AND_GAME	15	7,94
141	NEW_SPORT_AND_OUTDOOR	15	7,94
	NEW_AUTO_AND_MOTO	14	7,41
	NEW_JEWELLERY_AND_WATCHES	8	4,23
	NEW_MOTHER_AND_BABY	5	2,65
	NEW_TRAVEL_AND_ENTERTAINMENT	0	

Table 4.12: Distribution of product hubs' categories in the module ID 141

Table 4.13 shows the distribution of product hubs' categories in the module ID 198. The first three most popular categories are as fallows: NEW\_HOME\_AND\_LIFE (30 %), NEW\_APPAREL\_AND\_SHOES (21 %) and NEW\_ELECTRONIC (19 %). NEW\_TRAVEL\_AND\_ENTERTAINMENT category has no products sold.

Modularity Class ID	Product Category	# of Nodes	%
	NEW_HOME_AND_LIFE	30	23,08
	NEW_APPAREL_AND_SHOES	21	16,15
	NEW_ELECTRONIC	19	14,62
	NEW_COSMETIC_AND_SELFCARE	18	13,85
198	NEW_MOTHER_AND_BABY	11	8,46
196	NEW_AUTO_AND_MOTO	10	7,69
	NEW_BOOK_AND_GAME	9	6,92
	NEW_JEWELLERY_AND_WATCHES	8	6,15
	NEW_SPORT_AND_OUTDOOR	4	3,08
	NEW_TRAVEL_AND_ENTERTAINMENT	0	

Table 4.13: Distribution of product hubs' categories in the module ID 198

Table 4.14 shows the distribution of product hubs' categories in the module ID 110. The first three most popular categories are the same as in the previous module (ID 198), only their sizes differ the NEW\_HOME\_AND\_LIFE category is first (22 %), the NEW\_ELECTRONIC is second (21 %) and the

NEW\_APPAREL\_AND\_SHOES category (15 %) is third. The other categories in the comparison with the first three biggest categories are quite small. It ranges from 9 % to 0 %.

Modularity Class ID	Product Category	# of Nodes	%
	NEW_HOME_AND_LIFE	24	22,22
	NEW_ELECTRONIC	23	21,30
	NEW_APPAREL_AND_SHOES	17	15,74
	NEW_COSMETIC_AND_SELFCARE	9	8,33
110	NEW_SPORT_AND_OUTDOOR	9	8,33
110	NEW_JEWELLERY_AND_WATCHES	8	7,41
	NEW_BOOK_AND_GAME	7	6,48
	NEW_MOTHER_AND_BABY	6	5,56
	NEW_AUTO_AND_MOTO	5	4,63
	NEW_TRAVEL_AND_ENTERTAINMENT	0	

Table 4.14: Distribution of product hubs' categories in the module ID 110

Table 4.15 shows the distribution of product hubs' categories in the module ID 90. In this module the first category NEW\_ELECTRONIC and the second category NEW\_HOME\_AND\_LIFE is of very similar size (26 nodes and 24 nodes). The third biggest category NEW\_APPAREL\_AND\_SHOES and the forth NEW\_COSMETIC\_AND\_SELFCARE category also contains a similar number of nodes (20 and 18). The rest categories' sizes range from 9 % to 0 %.

Modularity Class ID	Product Category	# of Nodes	%
	NEW_ELECTRONIC	26	21,85
	NEW_HOME_AND_LIFE	24	20,17
	NEW_APPAREL_AND_SHOES	20	16,81
	NEW_COSMETIC_AND_SELFCARE	18	15,13
90	NEW_SPORT_AND_OUTDOOR	11	9,24
90	NEW_AUTO_AND_MOTO	6	5,04
	NEW_BOOK_AND_GAME	5	4,20
	NEW_JEWELLERY_AND_WATCHES	5	4,20
	NEW_MOTHER_AND_BABY	4	3,36
	NEW_TRAVEL_AND_ENTERTAINMENT	0	

Table 4.15: Distribution of product hubs' categories in the module ID 90

Table 4.16 shows the distribution of product hubs' categories in the module ID 181. The biggest NEW\_HOME\_AND\_LIFE category has 24 % of all products and the second NEW ELECTRONIC category is 6% smaller than the first one. The third

NEW\_APPAREL\_AND\_SHOES category has 14 % of all products. There are no products sold from NEW TRAVEL AND ENTERTAINMENT category.

Modularity Class ID	Product Category	# of Nodes	%
	NEW_HOME_AND_LIFE	36	24,00
	NEW_ELECTRONIC	27	18,00
	NEW_APPAREL_AND_SHOES	21	14,00
	NEW_COSMETIC_AND_SELFCARE	15	10,00
181	NEW_MOTHER_AND_BABY	15	10,00
101	NEW_SPORT_AND_OUTDOOR	12	8,00
	NEW_JEWELLERY_AND_WATCHES	10	6,67
	NEW_AUTO_AND_MOTO	9	6,00
	NEW_BOOK_AND_GAME	5	3,33
	NEW_TRAVEL_AND_ENTERTAINMENT	0	

Table 4.16: Distribution of product hubs' categories in the module ID 181

Table 4.17 shows the distribution of product hubs' categories in the module ID 65. The NEW ELECTRONIC category is the most popular between buyers in this % it 21 of all sold module; has products. The second NEW APPAREL AND SHOES category and the third NEW HOME AND LIFE category differ just by 1 node. There are 4 categories of the same size (8 %): NEW BOOK AND GAME, NEW COSMETIC AND SELFCARE, NEW JEWELLERY AND WATCHES and NEW MOTHER AND BABY.

Modularity Class ID	Product Category	# of Nodes	%
	NEW_ELECTRONIC	25	21,37
	NEW_APPAREL_AND_SHOES	21	17,95
	NEW_HOME_AND_LIFE	20	17,09
	NEW_BOOK_AND_GAME	9	7,69
65	NEW_COSMETIC_AND_SELFCARE	9	7,69
03	NEW_JEWELLERY_AND_WATCHES	9	7,69
	NEW_MOTHER_AND_BABY	9	7,69
	NEW_SPORT_AND_OUTDOOR	8	6,84
	NEW_AUTO_AND_MOTO	7	5,98
	NEW_TRAVEL_AND_ENTERTAINMENT	0	

Table 4.17: Distribution of product hubs' categories in the module ID 65

Table 4.18 shows the distribution of product hubs' categories in the module ID 113. In this hub the most popular category is NEW\_HOME\_AND\_LIFE and it has more than a quarter of all products. The second category, which is smaller than the

first biggest category only by 0.76 % is the NEW\_ELECTRONIC category. The NEW\_APPAREL\_AND\_SHOES category is third according the size in this module; and it contains 15 % of all sold products; the difference between the second and third biggest categories are 10 %.

Modularity Class ID	Product Category	# of Nodes	%
	NEW_HOME_AND_LIFE	34	25,76
	NEW_ELECTRONIC	33	25,00
	NEW_APPAREL_AND_SHOES	20	15,15
	NEW_COSMETIC_AND_SELFCARE	11	8,33
113	NEW_SPORT_AND_OUTDOOR	11	8,33
113	NEW_MOTHER_AND_BABY	8	6,06
	NEW_BOOK_AND_GAME	7	5,30
	NEW_AUTO_AND_MOTO	6	4,55
	NEW_JEWELLERY_AND_WATCHES	2	1,52
	NEW_TRAVEL_AND_ENTERTAINMENT	0	

Table 4.18: Distribution of product hubs' categories in the module ID 113

Table 4.19 shows the distribution of product hubs' categories in the module ID 52. The biggest category is NEW\_HOME\_AND\_LIFE; it contains 22 % of all sold products in this module. The second category NEW\_ELECTRONIC has 20 % and the third category NEW\_APPAREL\_AND\_SHOES has 18 % of all products. Again, like in the most of previous modules, NEW\_TRAVEL\_AND\_ENTERTAINMENT category has no products sold.

Modularity Class ID	Product Category	# of Nodes	%
	NEW_HOME_AND_LIFE	26	21,85
	NEW_ELECTRONIC	24	20,17
	NEW_APPAREL_AND_SHOES	22	18,49
	NEW_COSMETIC_AND_SELFCARE	11	9,24
52	NEW_BOOK_AND_GAME	10	8,40
32	NEW_MOTHER_AND_BABY	9	7,56
	NEW_AUTO_AND_MOTO	7	5,88
	NEW_SPORT_AND_OUTDOOR	6	5,04
	NEW_JEWELLERY_AND_WATCHES	4	3,36
	NEW_TRAVEL_AND_ENTERTAINMENT	0	

Table 4.19: Distribution of product hubs' categories in the module ID 52

Table 4.20 shows the distribution of product hubs' categories in the module ID 118. The first three biggest categories are as fallows: NEW HOME AND LIFE (26

%), NEW\_ELECTRONIC (22 %), NEW\_APPAREL\_AND\_SHOES (18 %). All of them contain more than 64 % of all products sold in this module. The size of the smallest 6 categories ranges from 9 % to 0 %.

Modularity Class ID	Product Category	# of Nodes	%
	NEW_HOME_AND_LIFE	36	26,09
	NEW_ELECTRONIC	30	21,74
	NEW_APPAREL_AND_SHOES	23	16,67
	NEW_COSMETIC_AND_SELFCARE	12	8,70
118	NEW_SPORT_AND_OUTDOOR	12	8,70
116	NEW_JEWELLERY_AND_WATCHES	8	5,80
	NEW_BOOK_AND_GAME	7	5,07
	NEW_AUTO_AND_MOTO	5	3,62
	NEW_MOTHER_AND_BABY	5	3,62
	NEW_TRAVEL_AND_ENTERTAINMENT	0	

Table 4.20: Distribution of product hubs' categories in the module ID 118

Table 4.21 shows the distribution of product hubs' categories in the module ID 159. The most popular category in this module is NEW\_HOME\_AND\_LIFE (26 %). The second most popular category NEW\_APPAREL\_AND\_SHOES is almost 10 % smaller than the first category.

Modularity Class ID	Product Category	# of Nodes	%
	NEW_HOME_AND_LIFE	30	26,32
	NEW_APPAREL_AND_SHOES	19	16,67
	NEW_ELECTRONIC	17	14,91
	NEW_COSMETIC_AND_SELFCARE	14	12,28
159	NEW_AUTO_AND_MOTO	8	7,02
159	NEW_SPORT_AND_OUTDOOR	8	7,02
	NEW_BOOK_AND_GAME	7	6,14
	NEW_MOTHER_AND_BABY	6	5,26
	NEW_JEWELLERY_AND_WATCHES	5	4,39
	NEW_TRAVEL_AND_ENTERTAINMENT	0	

Table 4.21: Distribution of product hubs' categories in the module ID 159

Table 4.22 shows the distribution of product hubs' categories in the module ID 155. In this module there are two categories equally chosen by buyers: NEW\_APPAREL\_AND\_SHOES and NEW\_ELECTRONIC categories. Both of them make the same part in the module (22 %). The NEW\_HOME\_AND\_LIFE category is just 1 node smaller than previous two categories. All these three

categories form more than 64 % of the network. Rest of 36 % distributes between 6 categories since the NEW\_TRAVEL\_AND\_ENTERTAINMENT category has no products sold.

Modularity Class ID	Product Category	# of Nodes	%
	NEW_APPAREL_AND_SHOES	23	21,90
	NEW_ELECTRONIC	23	21,90
	NEW_HOME_AND_LIFE	22	20,95
	NEW_SPORT_AND_OUTDOOR	9	8,57
155	NEW_COSMETIC_AND_SELFCARE	8	7,62
155	NEW_AUTO_AND_MOTO	7	6,67
	NEW_BOOK_AND_GAME	5	4,76
	NEW_MOTHER_AND_BABY	5	4,76
	NEW_JEWELLERY_AND_WATCHES	3	2,86
	NEW TRAVEL AND ENTERTAINMENT	0	

Table 4.22: Distribution of product hubs' categories in the module ID 155

Table 4.23 shows the distribution of product hubs' categories in the module ID 100. Same as in the previous modules the three most popular categories are NEW\_HOME\_AND\_LIFE (23 %), NEW\_ELECTRONIC (19 %) and NEW\_APPAREL\_AND\_SHOES (16 %). There is the same percent (3 %) of products in the NEW\_JEWELLERY\_AND\_WATCHES and NEW\_MOTHER\_AND\_BABY categories.

Modularity Class ID	Product Category	# of Nodes	%
	NEW_HOME_AND_LIFE	23	23,00
	NEW_ELECTRONIC	19	19,00
	NEW_APPAREL_AND_SHOES	16	16,00
	NEW_COSMETIC_AND_SELFCARE	13	13,00
100	NEW_BOOK_AND_GAME	10	10,00
100	NEW_AUTO_AND_MOTO	7	7,00
	NEW_SPORT_AND_OUTDOOR	6	6,00
	NEW_JEWELLERY_AND_WATCHES	3	3,00
	NEW_MOTHER_AND_BABY	3	3,00
	NEW_TRAVEL_AND_ENTERTAINMENT	0	

Table 4.23: Distribution of product hubs' categories in the module ID 100

Table 4.24 shows the distribution of product hubs' categories in the module ID 123. Like in many previous modules the most popular category is NEW\_ELECTRONIC; it contains 26 % of all products. The second and third biggest

most popular categories differ just by one node. The NEW\_AUTO\_AND\_MOTO category and NEW\_BOOK\_AND\_GAME category has only one hub. The first time the NEW\_MOTHER\_AND\_BABY category contains no hubs.

Modularity Class ID	Product Category	# of Nodes	%
	NEW_ELECTRONIC	18	26,47
	NEW_APPAREL_AND_SHOES	12	17,65
	NEW_HOME_AND_LIFE	11	16,18
	NEW_COSMETIC_AND_SELFCARE	9	13,24
123	NEW_SPORT_AND_OUTDOOR	9	13,24
123	NEW_JEWELLERY_AND_WATCHES	7	10,29
	NEW_AUTO_AND_MOTO	1	1,47
	NEW_BOOK_AND_GAME	1	1,47
	NEW_MOTHER_AND_BABY	0	0,00
	NEW_TRAVEL_AND_ENTERTAINMENT	0	

Table 4.24: Distribution of product hubs' categories in the module ID 123

Table 4.25 shows the distribution of product hubs' categories in the module ID 82. Second time, between three biggest categories NEW COSMETIC AND SELFCARE category can be seen. Together with the NEW HOME AND LIFE category it is most popular category in this module; it 17 % of hubs in this contains more than module. The NEW APPAREL AND SHOES category has same number of hubs (14) as NEW ELECTRONIC category.

Modularity Class ID	Product Category	# of Nodes	%
	NEW_COSMETIC_AND_SELFCARE	15	17,44
	NEW_HOME_AND_LIFE	15	17,44
	NEW_APPAREL_AND_SHOES	14	16,28
	NEW_ELECTRONIC	14	16,28
82	NEW_BOOK_AND_GAME	11	12,79
02	NEW_JEWELLERY_AND_WATCHES	7	8,14
	NEW_SPORT_AND_OUTDOOR	7	8,14
	NEW_AUTO_AND_MOTO	2	2,33
	NEW_MOTHER_AND_BABY	1	1,16
	NEW_TRAVEL_AND_ENTERTAINMENT	0	

Table 4.25: Distribution of product hubs' categories in the module ID 82

#### 4.3 Overall Discussion

The analysis of the overall giant connected component of the network, 20 biggest modules of the giant component and the hubs in the modules gave resembling results. It allows making an assumption that by choosing to analyze only 20 biggest modules, which forms in precise 40,73 % of the whole giant component, the right decision was made and that the results obtained describes the real characteristics of the network.

After performing the analysis of the complete giant component, there were found that the male buyers (65 %) are more than 2 times active in the network than the female buyers (28 %). The percentage of the unknown type of buyers (7 %) does not affect the results considerably. The analysis of the 20 biggest modules gave almost the same results; without an exception the male buyers forms the majority in all 20 modules. The gender analysis of buyers' hubs just once more concluded in the same results. Taking this into account, it can be stated that in the Internet shop the males are more active than the females and that the e-shop should consider using some new means and methods for attracting female costumers into e-shop.

The analysis results of categories types of products hubs turned out being very similar to complete giant component analysis results of the same subject. Table 4.26 below shows overall product hubs' categories popularity between modules. The titles of categories are shorthanded. It can be noticed that first four categories in the most modules are the same; only their positions are changing from first to fourth. It is obvious that the most unpopular category is NEW TRAVEL AND ENTERTAINMENT: only in one module it takes tenth position between ten modules. However, there are few modules, which differs from other modules by how categories fall into rank. As it was mentioned before, there is just one module, which has hubs from NEW TRAVEL AND ENTERTAINMENT category (Nr. 4). Module Nr. 12 in the table, has four categories, which take forth place between ten modules. Module Nr. 17 is interesting, because NEW SPORT AND OUTDOOR category takes place between first three categories for the first time. Module Nr. 20 is different from other modules with NEW BOOK AND GAME category being in the third position; NEW JEWELLERY AND WATCHES category surprises by sharing forth position with NEW SPORT AND OUTDOOR category. What is more, NEW\_COSMETIC\_AND\_SELFCARE category for the first time is the most popular between ten categories in one module.

Product Category	1	2	3	4	5	6	7	8	9	1 0	1 1	1 2	1 3	1 4	1 5	1 6	1 7	1 8	1 9	2 0
HOME	1	1	2	1	3	1	1	1	1	2	1	3	1	1	1	1	2	1	3	1
ELECTRONIC	2	3	1	2	1	2	3	3	2	1	2	1	2	2	2	3	1	2	1	2
APPAREL	3	2	2	3	4	3	2	2	3	3	3	2	3	3	3	2	1	3	2	2
COSMETIC	6	4	3	4	2	4	4	4	4	4	4	4	4	4	4	4	4	4	4	1
SPORT	4	7	7	6	5	5	5	9	4	5	5	5	4	8	4	5	3	7	4	4
ВООК	9	5	4	7	6	5	5	7	6	7	8	4	6	5	6	6	6	5	6	3
AUTO	8	6	8	5	6	7	6	6	8	6	7	6	7	7	7	5	5	6	6	5
MOTHER	5	5	6	9	7	6	8	5	7	8	4	4	5	6	7	7	6	8	1	6
JEWELLERY	7	6	5	8	8	8	7	8	5	7	6	4	8	9	5	8	7	8	5	4
TRAVEL	-	•	ı	10	-	ı	-	-	-	1	-	1	-	-	-	•	-	-	-	-

Table 4.26: Product hubs' categories popularity between modules

The most important the four most popular product categories resulted being the the most products are in both analysis results: same bought from NEW HOME AND LIFE, NEW ELECTRONIC, NEW APPAREL AND SHOES NEW COSMETIC AND SELFCARE and NEW JEWELLERY AND WATCHES categories leaving and NEW TRAVEL AND ENTERTAINMENT categories the least popular among buyers. The results of the analysis show that there is no module where only one type of the product category makes the majority. Since the analyzed network is bipartite where buyers are connected only if they both have bought the same product, this type of information shows that the buyers connect to communities by buying products from the different categories. The results of the analysis of category types of product hubs could be used for creating new type of product categories in the e-shop, where the product categories are formed according the most popular product types between communities, leaving behind the traditional marketing methods when the product groups are created considering the characteristics and similarities of the products or the most bought products in the e-shop.

# Chapter 5

# Conclusion

Taking everything into consideration, it can be said that network science can be used for evaluating complex real-world systems of different domains. The conducted study is the example of how network science can be applied for better understanding the structure and behavior of electronic business web platform. The aim of this research was to detect the structure of the Internet shop bipartite network using the modularity analysis and try to group members of the network in the groups depending on the purchased goods in the Internet shop.

The bipartite network of the data was projected in RStudio. Subsequently the giant component of the network, which forms 72.2 % of the whole network, was divided into 201 modules using modularity in Gephi with default value 1. The 20 biggest modules, which correspond to 40.73 % of the whole giant component, were analyzed further taking into account the node attributes (roles: buyers and products, buyers' gender: male, female or unknown and 10 category types of products). Afterwards the hub analysis in 20 biggest modules was performed considering 5 % of the nodes with highest degrees as hubs.

The average degree values in 20 biggest modules range from 2.5 until 2.1. The maximum average path length is 14 and the minimum – 4.3. The maximum number of shortest paths is 201767820 the minimum – 9196056. The analysis of the whole giant component showed that the male buyers forms majority in the network as well as the most popular categories of the products are NEW\_HOME\_AND\_LIFE, NEW\_ELECTRONIC and NEW\_APPAREL\_AND\_SHOES whereas the least chosen products by buyers are from NEW JEWELLERY AND WATCHES and

NEW\_TRAVEL\_AND\_ENTERTAINMENT. The analysis of hubs and 20 biggest modules of the giant component gave almost parallel results.

This research has some limitations. The software used for network analysis, does not take into account the attributes of nodes while performing the modularity analysis. Therefore, the network was divided into modules considering only the degree values of nodes. The software used was also found to be not enough effective for visualizing the large data networks; therefore as the analyzed network is quite big the comprehensible visualization of analyzed network could not be made.

For the future work, the same modularity analysis could be performed using a software tool, which takes attributes of the nodes into account, as well as has better visualization options for large data, which would allow making effective visualization of the large network. Additionally, the modularity analysis could be performed using different resolution values. Since in this research only 20 biggest modules of the giant component were analyzed further, in the future, all modules could be taken into account. In this analysis 5 % of the nodes with the highest degrees were considered as a hub; there could be also worth to analyze the hubs that have particularly high degrees separately. Furthermore, evolutionary nature of the interactions could be examined when incorporation of time stamps is provided to investigate dynamics of the network. Further it would be interesting to analyze data from different times of a year, in order to see if and how (if at all) seasons of the year have some influence on the customers' selection.

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